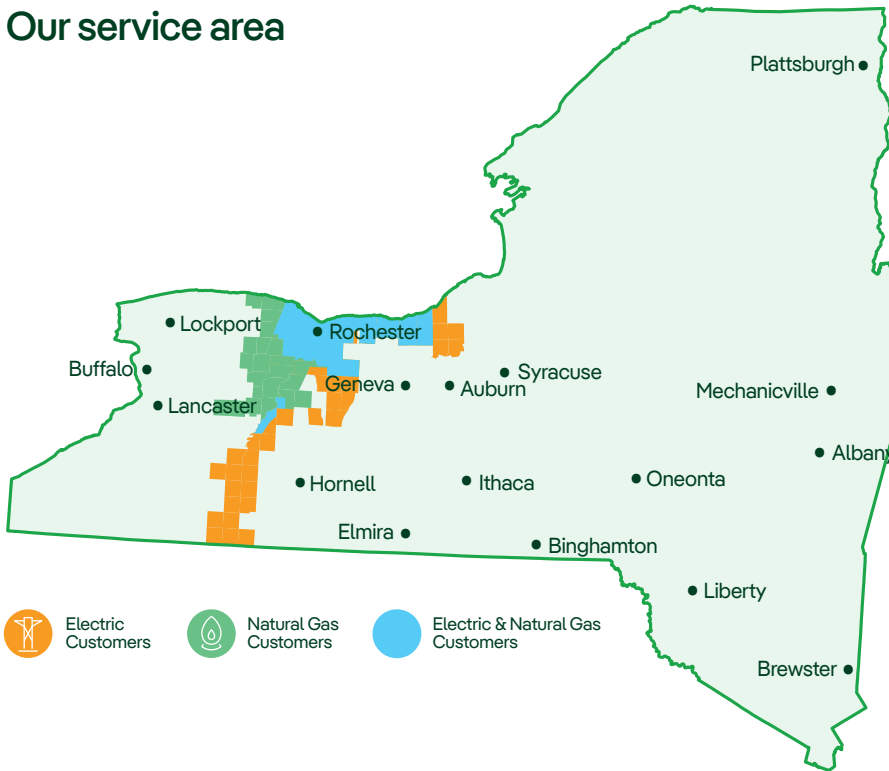


Rochester Gas & Electric Corporation (RG&E), an Avangrid company, serves more than 700,000 customers across upstate New York. We are committed to the well-being of our communities and to delivering innovative energy solutions and safe, reliable and affordable power to meet our customers' needs.



## Our service area



## 2025 operational and financial data



**12,143 miles** of electric distribution lines

**1,120 miles** of electric transmission lines

**9,694 miles** of natural gas distribution pipelines

**98 miles** of natural gas transmission pipelines

**1 million** population served

**154** substations

**955** employees

**396,285** electric customers

**327,256** natural gas customers

**9** counties, **28** cities and villages, **58** towns served

**\$6.2 billion** in assets

## 2025 community and economic impact

**\$525,316**  
in community support

**\$267M**  
paid in New York state and local taxes

**\$227M**  
spent with New York-based suppliers

**2,607**  
hours volunteered by employees

**21,774**  
jobs supported across Avangrid's New York operations

## Meet the CEO and President



**Patricia H. Nilsen**  
CEO – NYSEG and RG&E

Patricia H. Nilsen is CEO of Avangrid Networks' two New York utility operating companies – NYSEG and RG&E. Nilsen joined NYSEG in 1992 in Human Resources before moving to Corporate Communications and Customer Service,

and has served in a number of high-profile leadership roles throughout her tenure.

Most recently, Nilsen was Vice President of Reliability Assistance and Emergency Preparedness for Avangrid. She previously served as Director of Emergency Preparedness, where she led crisis response to system emergencies across all eight of Avangrid's electric and natural gas companies.

Nilsen holds a master's degree in English from Syracuse University, a master's degree in adult education from Elmira College and a bachelor's degree in English and Fine Arts from Alfred University.



**Al Langland**  
President – RG&E

Al Langland serves as President of RG&E. Al has transitioned from his role of senior vice president of gas operations at Avangrid, NYSEG and RG&E's parent company, to lead RG&E. He has been with Avangrid since 2022, with roles of increasing responsibility

in a variety of operations positions. Prior to joining Avangrid, Al was a director at Eversource Energy. He holds a bachelor's of engineering from the University of Massachusetts at Lowell.



### 1848

Rochester Gas Light Company is formed (RG&E traces its roots to this company)

### 1892

Rochester Electric Light Company, Edison Electric Company and Rochester Gas Light Company join to form Rochester Gas and Electric Corporation

### 1998

Energy East formed

### 2008

Iberdrola, S.A. acquires Energy East

### 2009

Energy East name changes to Iberdrola USA

### 2015

Iberdrola USA and UIL Holdings merge to form Avangrid



## Working together to deliver the power America needs

### Reliability

Investing in the safety, security and resiliency of our service to meet the needs of our customers.

### Innovation

Leveraging the power of technology to transform the energy system for the future.

