

Quality Policy

April 9, 2025

The Board of Directors of Avangrid, Inc. (“Avangrid”) oversees the management of Avangrid and its business with a view to enhance the long-term value of Avangrid. Avangrid is a wholly-owned subsidiary of Iberdrola, S.A. (“Iberdrola”) and a member of the group of companies (the “Group”) controlled by Iberdrola. The Board of Directors of Avangrid (the “Board of Directors”) has adopted this Quality Policy (this “Policy”) to assist in exercising its responsibilities to Avangrid and its stakeholders. This Policy is subject to periodic review and modification by the Board of Directors from time to time. This Policy and Avangrid’s certificate of incorporation, by-laws, corporate governance guidelines and other policies pertaining to corporate governance and regulatory compliance, risk, sustainable development, and social responsibility (collectively, the “Governance and Sustainability System”) form the framework of governance of Avangrid and its subsidiaries (collectively, the “Avangrid Group”). Avangrid’s Governance and Sustainability System is inspired by and based on a commitment to ethical principles, transparency and leadership in the application of best practices in good governance and is designed to be a working structure for principled actions, effective decision-making and appropriate monitoring of both compliance and performance. This Policy aligns with and further develops the principles contained in the *Quality Policy*, the *Purpose and Values of the Iberdrola Group*, and the *Ethical and Basic Principles of Governance and Sustainability of the Iberdrola Group* approved by the Board of Directors of Iberdrola from time to time.

1. Purpose

The purpose of this *Policy* is to establish the main principles of conduct to strengthen the competitiveness of the energy products and services supplied through efficiency in energy generation, transmission and distribution processes, paying special attention to excellent management of processes and resources.

2. Main Principles of Conduct

In furtherance of Avangrid’s commitment to achieve our quality objectives, the following principles will guide the Avangrid Group’s strategy and actions:

- a) develop and maintain procedures to define the expectations of the Avangrid Group’s customers and other relevant stakeholders;
- b) provide quality service that meets or exceeds the expectations of the Avangrid Group’s customers and other relevant stakeholders;
- c) foster a culture of operational excellence, continuous improvement, and excellence in management in order to increase competitiveness and the creation of long-term value for shareholders, employees and other stakeholders;
- d) maintain and continuously improve a quality management system; and
- e) engage all Avangrid Group employees in the promotion of quality through teamwork, the effective dissemination of information, training and internal communications, and recognition of achievements.

3. Relations with Iberdrola, S.A. Innovation, Sustainability and Quality Division

To the extent permissible under applicable law, the Governance and Sustainability System and in order to foster a culture of operation excellence and continuous improvement in Avangrid's quality management system, Avangrid will coordinate with the Iberdrola . Innovation, Environment and Quality Division (or such division as assumes the powers thereof at any time) with respect to matters related to global quality management and the Iberdrola quality model.

4. Implementation and Monitoring

For the implementation and monitoring of the provisions of this Policy, the Board of Directors is assisted by Equal Opportunity, Talent and Innovation Division (or such division as assumes the powers thereof at any time), which shall ensure that the Avangrid Group appropriately coordinates with the relevant corporate areas at the Iberdrola Group.